

WeTrainHotels.com. Virtual Library! Virtually Yours!



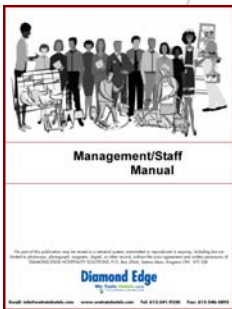
Exceptional E-Learning Programs are only part WeTrainHotels.com focus.

WeTrainHotels.com can be a valuable operational resource for your property. Our online library includes templates, forms and manuals for most hotel needs, saving you valuable time in creating documents and forms. Library resources are built around five key areas:

Articles of interest: A variety of subjects are covered. E Marketing and E Distribution; Food and Beverage; Human Resource issues including a section dedicated to training; Marketing; Operations; and Revenue Management.

Contracts: A variety of downloadable contracts covering areas including Sport Teams, Group Tour, and Food and Beverage (Meeting and Conferences).

Forms: A variety of downloadable forms covering areas such as: Accounting; Conference and Meetings; Food and Beverage; Front Desk; Housekeeping; Human Resources (including job descriptions); Maintenance; Operations; Revenue Management and Sales. A great support for operations.



Departmental Operation Manuals: Downloadable manuals and support materials that may be customized for your property. Titles include: Management/Staff; Manager on Duty; Health and Safety; Housekeeping; and Food and Beverage. Many of these manuals are free. Some are at modest charge.

Training Programs: Modestly priced, these programs have been developed for the hotel industry. Most come complete with a Leader Guide and Participant Guide in PDF format as well as a PowerPoint Presentation. They are easy to read, understand and implement.



Titles include: Revenue Management for the Management Team (Full Service or Limited Service property); Diamond Edge Sales 101 for the Limited Service Property; Housekeeping for Success; The Diamond Formula for Restaurant Servers and their Support Team; Diamond Edge Web Wars—Be Prepared to Win!

The focus of WeTrainHotels.com is to enable hotel properties to exceed guest expectations by allowing them to focus: on the Guest; on driving Industry Best Practices; and on winning the war for market share while expanding profitability.

Outlines of the content of all departmental operation manuals and training manuals are located in the Library Section (click on Training Manuals) of WeTrainHotels.com.

Great Training is Now Only A Click Away!

Please go to www.wetrainhotels.com for more information or contact Laurence Marans at